

Shipping Policy

Thank you for visiting and shopping at www.justrsa.com Following are the terms and conditions that constitute our Shipping Policy.

Domestic Shipping Policy

Shipment processing time

All domestic orders are processed within 2-5 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout and included on item prices.

* Overnight delivery is only available for orders with delivery addresses within Republic of South Africa.

Delivery delays can occasionally occur.

Shipment to P.O. boxes or APO/FPO addresses

RSA.com ships to addresses internationally, and APO/FPO/DPO addresses.

Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

Customs, Duties and Taxes

RSA.com is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

Damages

RSA.com is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

International Shipping Policy

We do ship outside South Africa, please contact us for more information.

Returns Policy

Our [Return & Refund Policy](#) provides detailed information about options and procedures for returning your order.